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Department of Hospitality and Tourism

| QUALIFICATION: BACHELOR OF TOURISM INNOVATION & DEVELOPMENT |   |  |
|---|---|--|
| QUALIFICATION CODE: (07 BTID) LEVEL: 7                      |   |  |
| COURSE CODE: EDT520s  | COURSE NAME: Tourism Economic Development |  |
| SESSION: January 2023                                       | PAPER: Theory                             |  |
| DURATION: 2 hours   | MARKS: 100                                |  |

| SECOND OPPORTUNITY EXAMINATION PAPER |                |  |
|--------------------------------------|----------------|--|
| EXAMINER(S)                          |                |  |
|                                      | MS U. Tjitunga |  |
| MODERATOR:                           | Dr S. Chiutsi  |  |

| INSTRUCTIONS |                             |  |
|--------------|-----------------------------|--|
| 1.           | Answer ALL the questions.   |  |
| 2.           | Write clearly and neatly.   |  |
| 3.           | Number the answers clearly. |  |

THIS QUESTION PAPER CONSISTS OF \_3\_ PAGES (Including this front page)

Question 1 (2x10=20)

Write the key term used to describe:

- 1.1 One doctor for 3 656 patients at Opuwo, is an indication of:
- 1.2 The impact of tourism when it fails to integrate its structures with the natural features and indigenous architecture of the destination.
- 1.3 Common method used to estimate the spread into the rest of the economy of the income generated from tourism.
- 1.4 A record of transactions during a period between residents of a country and the rest of the world.
- 1.5 Some retailers at destination areas increase their prices, or stock more expensive goods and services to cater for wealthy tourists thus contributing to.
- 1.6 People who could travel, if motivated, but don't because they lack information about travel opportunities, or facilities, or both or do not travel because of problems in the supply side-for example terrorism, lack of accommodation, inaccessibility.
- 1.7 Companies such as tour operators and travel agents or individuals that act as middlemen between principals and tourists.
- 1.8 When a tourist tends to prefer booking holidays using well-known and longestablished travel agents like Trip Travel is seeking which (Maslow) needs?
- 1.9 Enroute to Etosha national park a tour manager stops at the resting place for refreshments and snacks. Which needs (Maslow) does the tour manager seek to meet?
- 1.10 If a tour operator books guests at a place which offer a welcoming environment with good customer service. Which needs (Maslow) does the tour operators seek to meet?

### Question 2

Explain five negative economic effects that can arise from developing tourism at the destination. (5x3=15)

Question 3 (10)

Prior to the COVID-19 pandemic, Namibia enjoyed an increasing number of tourist arrivals with a target set for between 1.5 and 2 million arrivals in 2020. Explain the impact of covid 19 on the Namibian tourism markets.

## **Question 4**

Identify and discuss the three ways of segmenting the market in tourism. (3x5=15)

## Question 5

Until the 1960s the number of people travelling abroad increased slowly and then the expansion was extraordinary. Identify five reasons why tourism was slow to develop before the 1960s. (5x2=10)

# Question 6

Identify and discuss five of the demographic factors influencing tourism demand.

(5x3=15)

## Question 7

Identify and describe the five criteria for segmenting the market in tourism. (5x3=15)